

International Psychogeriatric Association

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IPA Bulletin D. Ames. Australia

Web Site J. Luxenberg, United States 27 October, 1999

Gary Bannerman Bannerline Bank of Canada Building 4th Floor 900 West Hastings Street Vancouver, BC V6C 1E6 CANADA

Dear Gary,

On behalf of the Officers and Board of Directors of the International Psychogeriatric Association, as well as the Secretariat staff, thank you so very much for the superb job you and your associates preformed in developing IPA's Media Office. You were very instrumental in getting our message out to the public, in helping attract a tremendous amount of attention to all of the wonderful and important information that was shared at this meeting, and in establishing procedures and structure to an activity that could have been truly chaotic.

We especially appreciate the kindness and nurturing you demonstrated as you helped and guided us through a very steep learning curve! We learned a great deal – from a true professional. Your explanations / rationale for your decisions were most helpful to our understanding and provided a resource and reference for us to make decisions in the future. The thorough and professional presentation of documentation of all aspects of the project was also very helpful. We also appreciate the quality of your associates and enjoyed working with them as well. The meeting was an important step for IPA. With your assistance, we turned it into a giant leap in many ways.

From a personal perspective, I truly enjoyed working with you and am grateful that we had the opportunity to do so.

Thank you again.

With warmest regards,

Fern F. Finkel

Executive Director